

Irwin Mitchell Case Study

Carolyn Heaton recently acted for a child who, at the age of 14, sustained a severe brain injury and a complete spinal cord injury which left him paralysed from the chest down and with little movement in his arms.

Obviously, the client and his family were devastated. Besides dealing with the litigation, Carolyn's priority was to ensure that interim payments were available so that she could ensure that her client and his family had all of the help they needed.

Having obtained interim payments, Carolyn recruited a specialist case manager to help with her client's discharge back home. The family were rehoused prior to her client being discharged so the case manager's first priorities were to take over liaison with various statutory agencies so as to free up mum's time, recruit private carers who were then trained in complex care (which later enabled mum to return to work), put private therapies in place e.g. physiotherapy/Occupational Therapist, arrange an adapted vehicle and specialist equipment e.g. wheelchairs, as well as help to get the boy back to school.

Carolyn also employed a disability accommodation expert to try and find the family a new home as the one they moved to after the accident was not suitable for his long term needs. Throughout the litigation, Carolyn worked with the family and the case manager to ensure that the boy and his family had the support and help they needed, including psychological counselling for members of his family who had been left traumatised by the tragic accident. Within three years of the accident, Carolyn settled the case and the client now has the financial support he needs to pay for all of his lifelong care, housing, rehabilitation needs and financial losses.

The boy's grandfather said in a recent 5* Trustpilot review: ***"I was working with Irwin Mitchell on behalf of my Grandson, they were fantastic, what an organisation they are. If I had a question to ask they made sure the answer was there straight away. I have nothing but praise for the team I had the pleasure of working with and if anybody asked me if I could suggest any solicitors I would say yes the one and only Irwin Mitchell, and if I could, I would give them 10 out of 10. Regards C"***