

# This is your guide to our acquired brain injury services for children and young people across the south west.

Your ABI Coordinator has given you this booklet to introduce you to the services the Child Brain Injury Trust has to offer.

The Child Brain Injury Trust is a national charity working with families across the UK who are affected by childhood acquired brain injury. We support

families in hospitals, schools and in the community – providing support when it is needed. All our services for families are offered without charge.

An Acquired Brain Injury (ABI) is not something that anyone plans for or sees coming. It can be a sudden and life changing situation and our team are here to help you and your family with the support and information you may need at this difficult time.

Our ABI Coordinators understand acquired brain injury and the impact it might have on the whole family. They are local to your area and have a network of support services that they can also signpost you to.

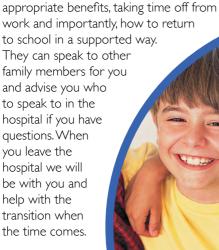
You can access our services by visiting the Advice, Information and Referrals page on our website: childbraininjurytrust.org.uk/how-we-help/advice-information-referrals/ or by contacting your ABI Coordinator directly.

## What services can families expect?

## Direct support for families in hospital and at home

Our ABI Coordinators are not clinicians or doctors but are experts in their field and have a wealth of knowledge and experience to enable them to help people understand childhood acquired brain injury. They are there to listen and to help explain or clarify things for you.

They offer support to you whilst your child is in hospital and can help you to understand what is going on around you and who everybody is, sort out finances and accessing



# Support for siblings

We can offer specific help and support for siblings and can often explain things in an age appropriate way that they can understand. We can provide resources for them to read themselves or with you.

## Goal setting and assessment of need

Although we don't offer a clinical service, we are able to assess non-clinical needs and help to put a plan in place to enable you and your family to move forward. This will involve working with you to help prioritise your needs and goals.

## Signposting

When we are not able to help directly, we often know of an organisation or team that can.

Our ABI Coordinators have a great understanding of local networks where you can access additional support and they will signpost to the most appropriate organisations and help you understand what can sometimes be a minefield of information.

## Family Support Hubs

Once things are more settled, you may want to come along to one of our family support hubs where you can chat to other families going through a similar experience, or even to share your own experience and help other families. We also offer one to one support from our ABI Coordinator and sometimes have guest speakers.

Rearrange your brain

## **Referral Service**

In some cases, we are able to refer families for additional support and further intervention from other agencies such as Social Services, Outpatients clinics or community rehab, etc.

## Support getting back to school

When your child is ready to go back to school, our ABI Coordinators will work with you and the school team to develop a 'phased return to school' schedule and make sure that the return is supportive and timely. We can help with staff awareness sessions, peer support and with Special Educational Needs support and we offer training for teachers – Understanding Childhood Acquired Brain Injury – which is without charge.

## Social opportunities

When a brain injury happens, it can be an isolating situation. From time to time we offer social activities for the whole family to participate in. These activities are an opportunity for families to forget about brain injury and to focus on having fun. Please speak to your ABI Coordinator about what events are coming up in your area that you can become involved with.

### Adolescence

We understand that teenage years and adolescence can be a tough time, so adding in possible effects from a brain injury may make things a little bit more difficult. We know and understand about this and it is another area that we can support you with. We can help with the transition through to further education and provide some helpful advice and strategies.

## Information resources

Our website is full of useful information and resources for parents and carers, as well as for children and young people to understand what's going on. Your ABI Coordinator will have some of these resources in the hospital and can bring some of them to you. You can download factsheets onto a tablet or smartphone on many different topics by checking out our website: **childbraininjurytrust.org.uk**. We can also print and send them to you on request.

We facilitate Family Support Facebook Groups. Your ABI Coordinator will invite you to join, once we have your consent and when you're ready. The groups are a great place to chat, share information and hear about news and events going on in your area. See: facebook.com/childbraininjurytrust.

## E-learning

We have a large range of e-learning sessions that are completely free of charge for families and professionals. They cover topics such as returning to school, behaviour issues, sleep issues, understanding acquired brain injury, legal support and many more. You can access these via our website and can view them as many times as you wish. You can also take part in one of the live and interactive e-learning sessions we host regularly.

## **Family Counselling Service**

We are able to refer families to our UK wide virtual Family Counselling Service. The service is provided by independent and qualified counsellors who can provide support to:

- Parents and carers
- Children and young adults with an ABI (1 lyrs and over)
- Siblings of a young person with an ABI (1 lyrs and over).

Families are able to access six to eight 50-minute counselling sessions (one session per week) without charge.

Please note you must have completed a referral form to access this service.



## **CBIT** in Hand

CBIT in Hand is a mobile app that you can download from the App Store or Google Play. CBIT in Hand provides personalised support guides suitable for families at different stages of the rehabilitation journey. It's full of useful information and advice via your 'mobile device' and something to recommend to your friends and family.

To download the App scan this OR code



## **Legal Support Service**

When a brain injury happens, we understand that the whole family is affected. We understand what you are going through and want your family to have the best support for your journey. It's really important to get independent advice from an expert legal professional who understands childhood acquired brain injury and knows how to get the very best for your child's rehabilitation. It's also important to speak to someone as soon as you feel ready to have the conversation.

If your child was injured in an accident, the sooner you can ask a solicitor to investigate matters, the quicker a good legal expert can intervene and relieve some of the pressure that you are currently going through. They can work with the team of health professionals around your child and assist with the journey.

We have created a UK network of regional, trusted partnerships to ensure that the children, young people and families that we support get the right legal support as soon as possible. This can cover a wide range of specialisms, from assisting with pursuing a claim for welfare benefits or compensation, to understanding what your employment rights are if you need to take time off work to care for your child.

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Across the south west, our legal partner is Enable Law and the firm and its expert team have extensive experience and expertise. Importantly, they share our values of putting families first and listening to their needs. They have worked with the charity for many years and have represented countless families in similar circumstances to your own. They understand what you are going through and how to help you look to the future.

The members of the Child Brain Injury Trust's Legal Support Service have all made a donation to support the vital work of the charity. Further information can be found by visiting: **childbraininjurytrust.org/legalsupportservice**.

## Meet the team



## **Rob Antrobus**

Rob Antrobus leads Enable Law's personal injury and mental capacity dedicated team. Rob has a wealth of experience in dealing with all kinds of claims, but he has a particular expertise in those complex cases involving children. Rob is recognised as an 'Eminent Practitioner' in Chambers UK Legal Directory.

Contact Rob on 03303 116800 Robert.antrobus@enablelaw.com



## **Huw Ponting**

Huw specialises in helping clients with life changing injuries, with a particular focus on the brain. He has undertaken this work since 1998 for both adults and children. These are cases of great complexity more often than not valued in many millions of pounds. Huw's clients are from all parts of the country and he has also represented clients who have had accidents abroad and is often asked to take cases over which were commenced with other firms of solicitors.

Huw is highly experienced in bringing together comprehensive rehabilitative packages of care and support for clients helping them achieve their maximum potential following their injury. These packages comprise tailored therapies, medical and other interventions relevant to that particular client and is also the appointed Deputy for a significant number of clients.

Contact Huw on 03303 116848 Huw.ponting@enablelaw.com



## Pamela-Jane Riley

Pamela is an associate in Enable Law's Personal Injury team and has a particular interest in acquired brain injury claims for children. Pamela works closely with the Child Brain Injury Trust team in the South West to ensure we are helping those who need us most.

Contact Pamela on 03303 116780 Pamela-jane.riley@enablelaw.com



## Case studies



Olivia was 10 years old when she was hit by a car as she was crossing the road on a zebra crossing on her way to school. As a result of the accident, Olivia suffered a significant brain injury as well as pelvic fractures. Shortly before the accident occurred, Olivia had undertaken her SATS; and in which she performed exceptionally.

Olivia spent the majority of her summer holidays in hospital, with her parents juggling being with her in hospital and looking after Olivia's younger siblings, Jonas and Katie. Fortunately both parents employers allowed them to take unpaid leave but this left the family financially vulnerable.

Following an initial contact with the Child Brain Injury Trust ABI Coordinator in the hospital, we were introduced to the family to see how we could support them. Following our instruction we were able to liaise directly with the Defendant Insurance Company and obtain an early admission and interim payment to relieve the financial stress upon the family. Shortly before Olivia was due to be discharged, we arranged for an initial needs assessment to be undertaken and for a specialist brain injury Case Manager to be appointed to support the family – all funded by the Defendant Insurer. This meant that the support Olivia needed to transition from hospital back to family life was in place as soon as it was needed. Furthermore the Case Manager was able to liaise with Olivia's new secondary school to ensure that support was in place to help Olivia; and we were able to provide support to the family in obtaining a suitably thought out and achievable EHCP. This included ensuring that Olivia was provided with therapies to address both her brain injury as well as her mobility difficulties that had been caused by the pelvic fractures. Olivia required a lot of support to help her adjust to both her new surroundings and her new found academic difficulties. Funds were made available to ensure Olivia's psychological needs were met as well as her physical needs.

It was also recognised how much the accident had affected Jonas and Katie, who had witnessed both the accident and the subsequent changes in Olivia. Neither of them could understand why their sister got angry more often or didn't want to play with them anymore. In addition to supporting Olivia, we were able to make sure that the whole family could be supported with family therapy; and Olivia's brain injury could be better understood by all. This went a long way in rebuilding family stability.

Cases such as Olivia's take a long time to progress due to the maturation of a young person's brain, but we worked with the family throughout to ensure they remain fully informed and the very best evidence was obtained on Olivia's behalf. Regular interim payments were obtained to meet Olivia's needs throughout the lifetime of the case. Olivia's case finally settled on her 17th birthday for a combined lump sum payment and annual periodical payments which amounted to a multimillion pound settlement.

Following the settlement, our Court of Protection Team were on hand to provide the family with advice on how to manage Olivia's funds to ensure her best interests were being met.

# Notes My ABI Coordinator is: Phone number: Email address: Professionals involved with my child: Questions I may need to ask:



# We are a charity and we would love your support

The Child Brain Injury Trust is a charity and we rely on donations and fundraising to continue to deliver our services.

If you are able to offer your support please contact us – details are found on the back cover.

## Joc ID: 242 7.2

# Connect with us

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## Child Brain Injury Trust

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